



Greg Follensbee
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Regulatory Relations

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August 31, 2012

Beth Salak, Director
Division of Regulatory Analysis
Florida Public Service Commission
Attn: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the AT&T Florida Access Service Tariff.

Access Services Tariff

Section E13 - Second Revised Page 3
Fourth Revised Page 4

This filing increases the trouble location charge.

Acknowledgment, date of receipt and authority number of this filing are requested.

Your consideration and approval will be appreciated.

Yours very truly,

Greg Follensbee (slg)

Executive Director

Attachments

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EXECUTIVE SUMMARY

Proposed Schedule

This tariff increases the trouble location charge.

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.2 Additional Labor (Cont'd)

E13.2.6 Charges for Additional Labor (Cont'd)

A. Additional Labor Periods (Cont'd)

3. Other Labor (or Testing and Maintenance with other telephone companies) (Cont'd)

	First Half Hour Or Fraction Thereof	Each Additional Half Hour Or Fraction Thereof	USOC
(a) Basic time, normally scheduled working hours	\$44.12	\$17.91	ALK
(b) Overtime, outside of normally scheduled working hours on a scheduled work day	47.22	21.01	ALK
(c) Premium time, outside of scheduled work day	50.33	24.12	ALK

E13.3 Miscellaneous Services

E13.3.1 Trouble Location Charges (TLC)

- A. When an IC or End User reports a trouble to the Company for clearance and no trouble is found in the Company's facilities, the IC or End User shall be responsible for payment of a Trouble Location Charge. Failure of Company personnel to find trouble in Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- B. The IC or End User shall be responsible for payment of a Trouble Location Charge when the Company dispatches personnel to the IC's or End User's premises, and the trouble is in equipment or communications systems provided by other than the Company or in detariffed CPE provided by the Company.

The Trouble Location Charge applies for the period of time from when Company personnel are dispatched to when the work is completed. When more than one employee is dispatched, the sum of the time is used to determine the number of 30-minute increments to be billed. Only one initial increment is to be billed per request. A request resulting in the dispatch of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of three hours.

In either A. or B. preceding, no credit allowance will be applicable for the interruption involved if the Trouble Location Charge applies.

C. Trouble Location Charges are as follows:

1. Trouble Location Charges apply as follows:

(a) Basic time, normally scheduled working hours	<u>200.00</u> <u>80.00</u>	<u>85.00</u> <u>55.00</u>	MVV	(I)
(b) Overtime, outside of normally scheduled working hours on a scheduled work day	<u>350.00</u> <u>90.00</u>	<u>150.00</u> <u>65.00</u>	MVV	(I)

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.3 Miscellaneous Services (Cont'd)

E13.3.1 Trouble Location Charges (TLC) (Cont'd)

- C. Trouble Location Charges are as follows: (Cont'd)
 - 1. Trouble Location Charges apply as follows: (Cont'd)

	First Half Hour Or Fraction Thereof	Each Additional Half Hour Or Fraction Thereof	USOC	
(c) Premium time, outside of scheduled work day	\$400.00 0	\$185.00 75.00	MVV	(1)

E13.3.2 Restoration Priority (Obsoleted, See Section E113.)

E13.3.3 BellSouth Equal Access Subscription

A. Description

- 1. BellSouth Equal Access Subscription

BellSouth Equal Access Subscription is a procedure whereby an end user for Telephone Exchange Service lines and/or trunks or the location provider or its authorized agent of pay telephones may select and designate to the Company an IC to access for IntraLATA toll calls without dialing an access code. The end user or location provider or its authorized agent may designate an IC for intraLATA toll, a different IC for interLATA toll, or the same IC for both. This IC is referred to as the end user's or pay telephone location provider's or its authorized agent's preferred IC and is defined by a unique Carrier Identification Code (CIC) shown on the customer service record.

Should a customer wish to use other services of the same or another IC, it will be necessary for the customer to dial the necessary access code(s) to reach that IC's other service(s).

For independent pay phone providers subscribing to SMARTLine[®] service, the IC designated as the preferred IC for 0+ intraLATA toll traffic may direct the routing of 1+ intraLATA toll calls either to itself or another IC (transport carrier), without dialing of an access code, subject to provisions set forth following. The option chosen by the IC will apply to all pay telephones provided from all end offices subtending an access tandem which are subscribed to that IC.

The IC shall submit an order for all end offices subtending an access tandem indicating whether 1+ intraLATA toll traffic from its subscribed pay telephones shall be routed to itself (as direct IC) or to another IC (as transport carrier). Recordings with alternate dialing instructions are not acceptable. If calls are to be routed to a transport IC, the 0+ IC must provide written authorization certifying that the order is being submitted pursuant to an agreement with the transport carrier. Only one transport carrier may be indicated for each access tandem.

If the IC designated as the primary IC for 0+ intraLATA toll traffic does not submit an order designating the transport carrier for 1+ intraLATA toll traffic for pay telephones at all end offices subtending an access tandem, the 1+ intraLATA toll traffic for that office will continue to be routed to the Company as of September 1, 1995, or until the subscribed 0+ carrier is ready to handle the 1+ IntraLATA toll sent-paid traffic, or makes arrangements with another IC to handle the traffic.

ISSUED: August 31, 2012
BY: Marshall M. Criser III, President -FL
Miami, Florida

EFFECTIVE: September 1, 2012

E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

E13.2 Additional Labor (Cont'd)

E13.2.6 Charges for Additional Labor (Cont'd)

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E13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

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E13.3.1 Trouble Location Charges (TLC) (Cont'd)

- C. Trouble Location Charges are as follows: (Cont'd)
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